

PRINCE ALBERT POLICE SERVICE



Network Support Officer

The City of Prince Albert is located in the broad valley of the North Saskatchewan River near the geographic centre of the province of Saskatchewan where the agricultural prairie of the south and the rich forest belt of the north meet. Prince Albert is a major service centre and regional market area for 115,000+ people in central and northern Saskatchewan. The beauty of the area, access to lakes and parks minutes away, a friendly environment, a prosperous community with a diverse economy and a commitment to growth offers a balanced quality lifestyle. Prince Albert also offers a large number of recreational facilities, excellent schools and postsecondary education institutions.

The Prince Albert Police Service is seeking an experienced and motivated individual for the permanent position of **Network Support Officer** for the Prince Albert Police Service. The Network Support Officer is responsible for responding to day to day technical issues as well as installation, configuration, and maintenance of client/server hardware, software and infrastructure. This position ensures that system hardware, operating systems, security infrastructure, and related procedures adhere to established organizational values and goals.

Principle Duties & Responsibilities:

- Support backup and recovery processes
- Manage Active Directory and maintain user authentication and access privileges
- Create and maintain accurate documentation
- Perform regular security monitoring
- Support LANs and WANs
- Troubleshoot problems reported by users
- Make recommendations for future upgrades
- Analyze and isolate issues
- Evaluate and modify system's performance
- Maintain integrity of the network, server deployment, and security
- Administer servers, desktop computers, printers, routers, switches, firewalls, phones, personal digital assistants, smartphones, software deployment, security updates and patches
- Retrieve CCTV video from disparate systems
- Participate in on call 24x7 hour support rotation on predefined weekends and holidays

Skills/Competencies:

- Experience with Database Administration for MS SQL Server with backups, restores and recovery models
- Experience working with Windows server, including Active Directory and Exchange Server
- Excellent communication and documentation skills

- Broad knowledge of many of the following: Linux, Windows, Virtualization and Security philosophies.
- Microsoft MCP, MCSE and CISCO CCNA designations are highly desired.
- This position requires the use of a personal vehicle for support within city limits as well as CCTV retrieval. Monetary compensation for use of personal vehicle is provided.

Required Qualifications:

- 5+ years' System Administration
- Degree or Diploma in Computer Science and /or Information Technology or equivalent combination of education and/or experience
- Criminal Background check and security screening process
- Valid Saskatchewan Driver's License

To explore this opportunity please submit a resume by applying online at www.citypa.ca before the end of the day on Monday, March 4, 2019.

The Prince Albert Police Service is committed to the principles of employment equity.

We thank all applicants, however only candidates interviewed will be contacted.